



CURRICULUM VITAE

May – Dec.
2017

Consulting contract till Dec. 2017 for a Swiss startup and pre-opening management for a Swiss franchise – Food company

Jan. – April
2017

Taking a 3 months break and fulfilling myself a long dream of a round the world trip while sharing it on my blog: www.itchy-feet.com

Oct. – Dec.
2016

Invitation by Mahagonay Bay /Belize for consulting work in context of the first Hilton opening in spring 2017 / Belize. Providing strategic tailor made information and hints in terms of expecting cliental

May – Sept.
2016

Consulting for River Advise – Basel /Switzerland. Contract base for launching a new recruitment system in central Europe. Traveling to the different country's demonstrate and integrate the new system. Guest speaker at the international River fleet fair in Hamburg / Germany

2014 - 2016

Leading the "Underneath the Mango Tree" Hotel and Ayurveda / Spa in Dickwella, Sri Lanka as Director. Report to the Investors, train HOD incl. Spa Manager and four Ayurveda doctors. Online marketing, headhunt chef de cuisine and develop new high quality menus. Cost control, budgeting, analytics . Being the reference person for owners, guest and total staff

2013 – 2014

Concept development for the 'Underneath the Mango Tree Hotel & Spa. Property finding, dealing with department of land

& sea as well as architects, handling the sell, overview construction, recruiting and staff training in the pre opening phase. Starting online marketing, integrating new hotel hard- and software. Train Head of Departments with regular briefings in terms of the expectations from European customers

- 2011 - 2012 Director of Operation, Global R. Cruises/Uni World - CH
In charge of the hole fleet in Europe (16 ships), close work with Hotel Managers, training restaurant and front office staff, teaching communication skills and making business forecasts. Launching new recruitment systems in eastern Europe
- 2006 - 2010 Director of Operations for AGH Mountain Resort – Austria
Managing three mountain chalets with a total capacity of 190 rooms. In charge of daily operations, training, budgeting and profitability. Developing marketing tools especially for mountain chalets. Working out tailor made and specialized staff recruiting systems to attract workers from eastern European country's
- 2004 -2005 Operations Manager F&B for the international Davis Cup USA / Russia. Host for the USA team. Organizing the hole catering event in cooperation with a (provided) Russian team. A strong ability to empathize, patience and diplomatic business practices where needed there
- 1998 – 2003 Consultant and Director of Operations at
Blancaneaux Lodge, by Francis F. Coppola
Training staff, especially HOD, introducing selling techniques, establishing new cost control systems, marketing by presenting the Belize Resorts at international fairs. In charge of the VIP's (many famous actors)
- 1993 – 1997 Resort Director, Gmunden Beach Resort, Austria
Concept development and pre opening management. Guiding & leading the operation with up to 2000 visitors daily.
Handling big logistic challenges and finance control



- 1992 – 1993 Maître d'hôtel - Four Seasons Restaurant for Royal Caribbean Cruise Line, Miami – USA. Running the day by day operations and use the restaurant facilities as a training centre to coach staff before entering the vessels
- 1991 – 1992 Trainer for the F & B Department at RCCL Miami / USA
Introduce new training technique for up sale,
train body language and communication skills
- 1991 Restaurant Manager, Prima's On Wharf, Victoria, Canada
In charge of a first class French table service
- 1989 – 1990 Restaurant Manager, Regent *****Hotel, Auckland – NZ
Leading and managing the daily operations
- 1988 **Winner of International Skill Olympic Games in Sydney, Australia Olympic Gold**
- 1988 Sommelier, "Da Conte" Gourmet Restaurant, Vienna
- 1987 Chef de Rang, Imperial *****Hotel, Vienna
- 1983 – 1987 Apprenticeship cook/waiter, ***** Hotel Schillerpark, Linz

1983 – 1987
1981 – 1982
1977 – 1980
1975 – 1976
1971 – 1975

Catering college
Polytechnic college
Secondary school
Secondary Sports school
Primary school

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